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November 20, 2022

Lisa R. Collier, CPA, CFE, CIDA  
Texas State Auditor  
Texas State Auditor's Office  
Robert E Johnson, Sr. Building  
1501 Congress Avenue  
Austin, TX 78701

Dear Ms. Collier,

I am senior counsel at LatinoJustice PRLDEF (“LatinoJustice”), a national civil rights organization. For nearly two years, we have been investigating the operation of rehabilitation programs by Management and Training Company (“MTC”) within prisons run by the Texas Department of Criminal Justice (“TDCJ”).

Our investigation has revealed that MTC engaged in fraud and pandemic profiteering by denying services it was required to provide under contracts with TDCJ. Instead of providing group therapy sessions and one-on-one counseling with people enrolled in the rehabilitation programs, MTC employees simply gave people paperwork to do on their own time.

MTC then forced people to fill out timesheets stating that they had received treatment from MTC counselors that MTC had not provided. People were instructed by MTC staff that if they did not fill out the false timesheets, they would be disciplined or lose their parole and be forced to return to prison.

MTC then invoiced TDCJ for the full price of the contracts even though the services had not been provided. While MTC reported occasional staff shortages, and deducted payments for those shortages under the contracts, based on conversations with those in the units we believe staff shortages were under-reported.

We are submitting with this cover letter a complaint detailing what we found, copies of the relevant contracts, MTC’s Standard Operating Procedures, invoices and contract modifications, and other supplemental material, including four declarations from people who were in the programs and copies of the timesheets on which the false information was recorded.

We ask that your office initiate an investigation into all of the contracts MTC holds with TDCJ to provide programming to incarcerated people. We have identified at least five units where this fraud took place (the Gist State Jail, the Hamilton Unit, the Glossbrenner Unit, the Havins Unit, and the Halbert

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Unit). Based on what we found, we believe an investigation is warranted of all contracts that MTC holds with TDCJ to provide programming.

LatinoJustice is available to help you with any aspect of the investigation that you would like to pursue. If you would like to speak to our clients who submitted declarations, we ask that you schedule any such interview through me so that they are not taken by surprise.

Thank you for your attention to this matter and for your work protecting Texans from fraud, waste and abuse.

Best,

A handwritten signature in black ink, appearing to read "Andrew Case". The signature is fluid and cursive, with a prominent initial "A" and "C".

Andrew Case  
Senior Counsel  
LatinoJustice PRLDEF